

**Welcome Document for: Playa Del Sol Lofts #470**

**Located at: 654 Cook Road / Suite 470 / Kelowna, BC V1W 3G7 CA**

**Your Host: realTopia Vacation Rentals Ltd. / 250-899-0800 / realTopia@gmail.com**



Thank you for booking our property. Below are instructions and information for your stay:

1. Free internet service inside the unit is provided.
2. The unit you are renting is completely furnished. Nothing should be taken out of the unit, except the beach towels, and any beach chairs if provided.
3. Your rental includes basic cleaning after you leave, including washing sheets and towels. Please wash the dishes and cooking utensils that you use before you leave. Hang wet towels up to dry, and please empty the trash. If excessive cleaning is required, or if items are stained, damaged, or missing, additional charges will be billed to your credit card.
4. No smoking or pets allowed.
5. Volume and noise levels must be kept to a level that will not disturb other residents.
6. The owner reserves the right to cancel and refund the full amount if any circumstances render the unit un-rentable.
7. Neither the owner nor manager is liable for personal injuries or stolen items.
8. We do not require a security deposit, however, your credit card will be used as security in case there are missing or broken items, or extra cleaning is required.
9. CANCELLATION POLICY: <http://realtopia.ca/cancellation-policy/>

Please call us if you have any questions or notice anything that needs attention.

Thank you again, and enjoy your stay!